

When considering adding solar to your home, it's important to ask a range of questions to ensure that a solar program is a good solution for you. At Advocate Roofing, we want to ensure all your questions are answered. Here is a list of the most often-asked questions about residential solar programs.

- 1. Q: How long have you been in the business?**  
Advocate has been in business for eleven years. We have been working with solar programs since 2018. We started with ensuring roofing systems could handle the weight and demands of solar.
- 2. Q: Are you licensed and insured?**  
Yes, We are fully licensed and insured to provide solar, roofing, siding, and gutter services.
- 3. Q: Can you provide references from previous clients?**  
Absolutely, We have thousands of positive online reviews, and can provide you with a list of our satisfied solar customers.
- 4. Q: Can you assess the current condition of my roof and provide recommendations?**  
Certainly, At Advocate, we want to ensure your roof can handle the weight and requirements of solar.
- 5. Q: If my roof isn't strong enough for solar, what can we do?**  
At Advocate, we often package a re-roof with our solar program. This provides a stronger warranty and ensures that your roof and solar will perform properly.
- 6. Q: Will you obtain the necessary permits for the solar project?** Yes, Advocate will take care of obtaining all the required permits and ensure that the project meets or exceeds local building codes.
- 7. Q: What safety measures do you take for solar installation?** At Advocate, safety is a top priority for us. Its part of our Core Values. We follow all necessary safety protocols, including using proper equipment and implementing fall protection measures.
- 8. Q: What payment options do you offer?**  
We accept various payment options, including cash, check, and electronic transfers. We also have financial partners that provide additional options.
- 9. Q: Why is roof condition important for solar installations?**  
A chain is only as strong as its weakest link. If your roof is not performing properly, the added weight of the system could cause additional problems.
- 10. Q: What is your approach to resolving customer concerns or complaints?**  
At Advocate, customer satisfaction is extremely important. If you have any concerns or complaints, we will address them promptly and work towards a satisfactory resolution.

