

When interviewing a residential roofer, it's important to ask a range of questions to ensure they are qualified, experienced, and able to meet your roofing needs. At Advocate Roofing, we want to ensure all your questions are answered. Here is a list of the most often-asked questions to ask a roofing contractor.

- 1. Q: How long have you been in the residential roofing business?**
Advocate has been in business for eleven years. We have completed over 16,000 projects during that time.
- 2. Q: Are you licensed and insured?**
Yes, We are fully licensed and insured to provide roofing, siding, solar, and gutter services.
- 3. Q: Can you provide references from previous clients?**
Absolutely, We have thousands of positive online reviews and can provide you with a list of satisfied customers.
- 4. Q: Can you assess the current condition of my roof and provide recommendations?**
Certainly, At Advocate, we provide an initial visual review, where we identify potential issues. This is followed by a formal inspection with a field service team member to do a detailed assessment.
- 5. Q: How long will it take to complete the roofing project?**
The timeline for completion will depend on the size and complexity of the project. We will provide project details once the roof is formally inspected.
- 6. Q: Will you obtain the necessary permits for the roofing project?**
Yes, Advocate will obtain all the required permits and ensure that the project meets or exceeds local building codes.
- 7. Q: What safety measures do you take during the roofing process?**
At Advocate, safety is a top priority for us. It's part of our Core Values. We follow all necessary safety protocols, including using proper equipment and implementing fall protection measures.
- 8. Q: What payment options do you offer?**
We accept various payment options, including cash, check, and electronic transfers. We also have financial partners that provide additional options.
- 9. Q: Will you clean up the job site after completing the project?**
We want to leave your project better than we found it. We take pride in leaving the job site clean and tidy. All debris and materials will be removed once the project is finished.
- 10. Q: What is your approach to resolving customer concerns or complaints?**
At Advocate, customer satisfaction is paramount. If you have any concerns or complaints, we will address them promptly and work towards a satisfactory resolution.

